

E-01461A-09-0450



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ORIGINAL

ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83792

Date: 12/16/2009

Complaint Description: 09Z Rates/Tariffs - Other
N/A Not Applicable

Complaint By: First: Last:
Danny Hoshino

Account Name: Danny Hoshino

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Tucson

CBR:

State: AZ Zip: 85739

is:

Utility Company: Trico Electric Cooperative, Inc.

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

12/15 E-01461A-09-0450

From: Dan Hoshino [REDACTED]
Sent: Saturday, December 12, 2009 1:02 PM
To: Utilities Div - Mailbox
Subject: ACC Public Comment Form

Arizona Corporation Commission
DOCKETED

DEC 17 2009

DOCKETED BY [REDACTED]

AZ CORP COMMISSION
DOCKET CONTROL

2009 DEC 17 P 3:53

RECEIVED

Arizona Corporation Commission

Public Comment Form

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME: Danny K. Hoshino

DATE: 12/11/2009

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ADDRESS, CITY, STATE AND ZIP: [REDACTED]

YOUR PHONE NUMBER: [REDACTED]

DOCKET YOU WISH TO COMMENT ON: DOCKET NUMBER: E-01461A-09-0450

CASE OR UTILITY NAME: Trico Electric

YOUR POSITION ON THE DOCKET: Con

YOUR E-MAIL ADDRESS: [REDACTED]

Step 3

ENTER YOUR COMMENTS HERE:

Please provide me with the expected date for approval of Trico's net metering request for solar systems. My system has been operational since mid-October. I had heard that all solar systems were required to be net metered by the ACC.

I also request that you have Trico establish a reset date of October for their net metering program. This will maximize my ability to use any excess energy that my system produces in the lower usage months of November and December during the higher usage summer months. For example, if the reset date is October, energy that I produce in November and December of 2010 can then be used in July and August of 2011 when I need it.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/16

Called customer. Advised woman who answered phone that per R14-2-2307 Commission shall issue a decision on the tariff filings within 120 days. Also advised his comments would be docketed.

End of Comments

Date Completed: 12/16/2009

Opinion No. 2009 - 83792

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 12/16/2009

Opinion No. 2009 - 83796

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83798

Date: 12/16/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Virgil **Last:** Davis

Account Name: Virgil Davis

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: n/a

CBR: [REDACTED]

State: AZ **Zip:** n/a

is:

Utility Company: Trico Electric Cooperative, Inc.

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

12/15 Docket No E-01461A-09-0450

From: Davis [mailto:[REDACTED]]
Sent: Monday, December 14, 2009 10:17 AM
To: Utilities Div - Mailbox
Subject: Docket E-0146A-09-0450 Comments

Sir,

I am concerned about Trico trying to establish a net metering reset date in the March or April timeframe each year. I have attached my comments with a suggested change to the implementation of a reset date that would be more satisfactory to me as an energy consumer, and limits Trico's financial liability.

Regards,

Virgil Davis

I understand that this Docket includes the question of a reset date for the net metering program associate with Photo Voltaic systems on residential homes. The question of what date to select for the reset date is of major economic concern to both me and Trico for opposing reasons.

I recommend that the Trico customer be allowed to accumulate a received energy balance equal to the previous six months delivered energy, no matter what date is selected for the reset date. This enables the average customer to "bank" six months of energy at Trico, hence making the Photo Voltaic System economically feasible over a one year period of time, and limits Trico's financial liability exposure to no more than six months delivered energy at their avoided cost.

ARIZONA CORPORATION COMMISSION
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See continuation page.

Thus, if Trico accumulates more than six months of past delivered energy in my received energy account at the reset date, Trico sends me a check for the excess "banked" energy and resets my received energy account to a value equal to the past six months delivered energy
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

Date Completed: 12/16/2009

Opinion No. 2009 - 83798

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83771

Date: 12/15/2009

Complaint Description: 09Z Rates/Tariffs - Other
N/A Not Applicable

First:

Last:

Complaint By: Jack

Walden

Account Name: Jack Walden

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Trico Electric Cooperative, Inc.

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

12/15 E- 1461A 09 0450

Please require Rico Electric to establish an October 31 reset date for their net metering program. Thank you
Jack Walden

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed in E- 1461A 09 0450

End of Comments

Date Completed: 12/15/2009

Opinion No. 2009 - 83771

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2009 83799**Date:** 12/16/2009**Complaint Description:** 08E Rate Cases Items - In Favor
N/A Not Applicable**First:****Last:****Complaint By:** Louise and Joe

Keane

Account Name: Louise and Joe Keane**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Sahuarita**CBR:****State:** AZ Zip: 85629**is:****Utility Company:** Trico Electric Cooperative, Inc.**Division:** Electric**Contact Name:** Janet Bock**Contact Phone:** [REDACTED]**Nature of Complaint:**

***** E-01461A-09-0450 *****

Customer sent the following -

Please allow Trico to use net metering. We have spent a very large sum of money to put photo voltaic cells on our roof and were so excited to have our electric bill drop dramatically. However, it didn't! and we have been informed that because of no net metering by Trico (they are waiting for your approval) we do not get nearly all the kilowatt hours produced by our system. Last month we produced about 1700 kwh and were given credit for about 800 kwh and the other 900 went to Trico. When I called to find out why, it was due to no net metering. We really feel it's unfair, when we've paid all this money and done all this work to be denied many of the kwh which were produced that month. We would also ask that you establish a reset date of October rather than March or April so we can use kwh produced in the winter to help with our bills in the summer. If the government really wants people to go green and use solar systems, etc. please make it as easy as possible for us. Otherwise, it is very discouraging. Thanks.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 12/16/2009**Opinion No.** 2009 - 83799

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UTILITY COMPLAINT FORM
